Costing & Pricing Structure

A generated pricing structure based on current SaaS plans, billing cycles, limits, and commercial notes.

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1. Plan Structure

Plan	Monthly	Annual	Included Limits	Features
Starter For small courier teams starting structured dispatch.	KES 2,500	KES 25,000	Riders: 5 Clients: 100 Api Access: No Staff Users: 3 Custom Domain: No Advanced Reports: No Orders Per Month: 500	Order tracking Client portal M-PESA payments Basic reports
Growth For active courier businesses with dispatch and finance teams.	KES 7,500	KES 75,000	Riders: 25 Clients: 1000 Api Access: Yes Staff Users: 10 Custom Domain: Yes Advanced Reports: Yes Orders Per Month: 5000	Everything in Starter Custom domain Advanced exports API access

Plan	Monthly	Annual	Included Limits	Features
Enterprise For multi-branch courier operations needing high limits.	KES 20,000	KES 200,000	Riders: 100 Clients: 10000 Api Access: Yes Staff Users: 50 Custom Domain: Yes Advanced Reports: Yes Orders Per Month: 50000	Everything in Growth Priority support Higher limits Implementation help

2. Commercial Notes

- Published plan prices are standard subscription fees and may be varied by signed order form or commercial schedule.
- M-PESA, SMS, WhatsApp, bank, and third-party gateway costs may be billed separately where applicable.
- Plan limits cover riders, clients, staff users, monthly orders, API access, custom domains, and advanced reporting.
- Subscription invoices may be paid manually or by M-PESA STK where configured.
- Implementation, data migration, custom integrations, and after-hours support can be scoped separately.
- Unless stated otherwise, prices are exclusive of applicable taxes.

3. Payment Terms

Subscription invoices are issued for the selected billing period. Accounts may be restricted when trial or subscription periods expire and no valid payment or commercial override is active.