Data Protection Agreement (NDA)

A confidentiality and data protection agreement for demos, onboarding, integrations, and customer data handling.

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1. Purpose

This Data Protection Agreement and NDA governs confidential information shared during Dexa demos, proposals, onboarding, support, integrations, and day-to-day platform use.

2. Confidential Information

Confidential Information includes non-public business, pricing, customer, rider, order, payment, integration, security, operational, and technical information disclosed by either party.

3. Obligations

- Use Confidential Information only for evaluating, implementing, supporting, or operating Dexa services.
- Restrict access to personnel or service providers with a legitimate need to know.
- Protect information using reasonable technical, administrative, and organizational safeguards.
- Notify the other party promptly after becoming aware of unauthorized access or disclosure.

4. Customer Data

Customer-entered courier, client, rider, order, invoice, payment, and support data remains the customer's data, subject to applicable law and agreed contract terms.

5. Return or Deletion

Upon termination or written request, each party will return, delete, or securely dispose of Confidential Information where legally and operationally appropriate.

6. Exclusions

Confidentiality obligations do not apply to information that is public, independently developed, already known without restriction, or lawfully received from a third party.